1	BEFORE THE ILLINOIS COMMERCE COMMISSIO	N
2	IN THE MATTER OF:	\
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4	TELRITE CORPORATION) 03-0464
5	Application for a certificate of authority to operate as a reseller of interexchange telecommunications)))
6	services in the State of Illinois.	
7)
8	Chicago, Illinois August 13, 2003	
9	Met, pursuant to notice.	
10	BEFORE:	
11	Ms. Claudia Sainsot, Administrative	Law Judge.
12	APPEARANCES:	
13	MR. DARRYL DAVIS 1115 Church Street Covington, Georgia 30014 for the applicant.	
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18	SULLIVAN REPORTING COMPANY, by FRANCISCO E. CASTANEDA, CSR, License No. 084-004235	
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3	Re- Re- By
4	Witnesses: Direct Cross direct cross Examiner DARRYL DAVIS
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10	<u>E X H I B I T S</u> APPLICANT'S For Identification In Evidence
11	APPLICANT'S For Identification In Evidence NONE.
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1 JUDGE SAINSOT: I now call Docket No. 03-0464.
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- 2 It is the application of Telrite Corporation for
- 3 a certificate of authority to operate as a
- 4 reseller of interexchange telecommunications
- 5 services in the State of Illinois.
- 6 Will the party identify itself for the
- 7 record, please. And, Mr. Davis, please include
- 8 your address and telephone number.
- 9 MR. DARRYL DAVIS: Yes. My name is Darryl
- Davis, and my address is 1115 Church Street,
- 11 Covington, Georgia 30014 and (678) 625-7740 is
- the phone number.
- 13 JUDGE SAINSOT: Okay. Mr. Davis, for the
- 14 record, you are an officer or director of the
- 15 Telrite Corporation, the applicant?
- MR. DARRYL DAVIS: Yes, I am.
- JUDGE SAINSOT: I just wanted to get your
- 18 relationship before I swear you in.
- 19 Could you raise your right hand, please.
- 20 MR. DARRYL DAVIS: Okay.

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22 (Witness sworn.)

- 1 DARRYL DAVIS,
- 2 having been called as a witness herein, after
- 3 having been first duly sworn, was examined and
- 4 testified as follows:
- 5 EXAMINATION
- 6 BY
- JUDGE SAINSOT:
- 8 Q. Okay. Mr. Telrite -- Mr. Davis, could you
- 9 tell me your relationship to the Telrite
- 10 Corporation specifically?
- 11 A. Well, I'm one of the owners -- well, I am
- 12 the owner of the Telrite Corporation.
- Q. Okay. And how many employees does it
- 14 have?
- 15 A. Two direct employees right now, but we
- have a lot of more independent contractors that
- 17 we sub out.
- 18 Q. Okay. What I'd like to know is, either
- 19 employees or independent contractors, a little
- 20 bit of background about the people that are going
- 21 to run the company. You want to --
- 22 A. Sure. I mean, I started in telecom in

- 1 1990. Actually started doing, which I didn't
- 2 know -- I thought I sent out a resume about me.
- But I started off actually selling AT&T
- 4 SDM products for a company, a resell product.
- 5 Did that for a couple of years, and then I
- 6 actually started doing some sales for LDDS back a
- 7 long time ago.
- 8 Then in '94 moved to Florida,
- 9 Jacksonville, Florida. Did some sales there.
- 10 Did a lot of consulting work for reselling
- 11 companies. And those consulting works have
- 12 actually helped them actually set up their order
- forms, set up their back office, train their
- 14 people how to deal with dedicated customer
- 15 service, dedicated -- install for dedicated
- 16 services.
- We've done a lot of consulting work like
- 18 GE. The GE exchange came into place. They hired
- 19 us for 12 months to help them basically learn the
- 20 business. Back when telecom was really thriving
- 21 back then, we did a lot of consulting work.
- We also done a lot of actual sales.

- 1 From '96 on we started doing more sales like a
- 2 master agent type of contract. So we're one of
- 3 the top 20 largest master agents in the United
- 4 States.
- 5 Q. Master agent?
- A. Yeah. We sell like AT&T Cable Wireless,
- 7 Qwest and that kind of stuff.
- Q. Okay.
- 9 A. And then they pay us a small residual
- 10 commission of retained accounts. And then we
- 11 basically -- in all the consulting work and all
- this stuff that I've been doing in telecom, we
- decided, you know, it's time to get into the
- resale program so we can make more money,
- obviously, and control our own destiny a little
- 16 bit better.
- 17 And that's what we've been slowly but
- 18 surely doing.
- 19 Q. Okay.
- 20 A. Does that give you enough history or do
- 21 you want more detail?
- 22 Q. Maybe one other principal employee or

- 1 independent contractor.
- 2 A. Randy Pulson is one our customer service
- 3 people. He's been in telecom as long as I have.
- 4 He is -- I don't know all his background but
- 5 mostly he has been involved in helping with --
- doing consulting. He's one of the contractors.
- 7 He does all the CDR and gathering proper CDR to
- 8 get to the billing company to make sure
- 9 everything is clean and set up.
- I just know he's been in it for 15 years
- and has done a lot of work for resellers and such
- 12 as that.
- Q. What does CDR stand for, Mr. Davis?
- A. Call Detail Record. It's actually the --
- 15 all the information in the part of the call that
- 16 you can bill them from.
- 17 Q. Okay. Thank you.
- 18 And what -- I mean I know that it's
- 19 fairly limited with resale, but what kind of
- resale services did you intend to provide?
- 21 A. Just switch list mostly. I mean, it's --
- 22 I mean, obviously if we go -- there may be some

- dedicated service but mostly just regular
- 2 consumer and business accounts, just regular
- 3 switch of service. We have contracts with Qwest,
- 4 MCI, WorldCom and Global Crossing.
- 5 Q. And it sounds like you've been doing
- 6 business in other states for a while.
- 7 A. We're certified -- well, not that long
- 8 actually. We slowly but surely get certified in
- 9 every state. We're probably certified in 80
- 10 percent of the states.
- 11 Q. Okay. And how long have you been -- well,
- that probably varies from state to state; right?
- 13 A. Very short period of time that we've been
- doing this, the resale program.
- 15 Q. Okay.
- 16 A. We've been selling other resellers as a
- master agent, like I said, and that kind of
- 18 stuff. I mean, we've been selling in every
- 19 state, but we don't have to be certified
- 20 obviously to sell that.
- Q. Right.
- 22 And your company has policies against

slamming and cramming? A. Well, if we accidentally -- that's the only way that I can say that because we get LOAs. If we transpose a number keying in the system, then typically we give 100 percent of the credit to the customer and move their -- back to where they was. JUDGE SAINSOT: Okay. Those are the questions I have, Mr. Davis. I'll get the order out as soon as I possibly can. And, again, thank you very much and have a pleasant day. HEARD AND TAKEN